CCASL

THINK PARTNERSHIP



COMPANY BROCHURE · 2026

The Art of Managing Maintenance.

Integrated Facility Management for India’s banks, insurers, manufacturers and corporates — one partner, one contract, since 1992.

33+
years of service

31
states & UTs

130+
cities served

Chatterjee Cleaning Arts Services Ltd.
www.cleaningarts.com

CCASL
THINK PARTNERSHIP

ABOUT THE COMPANY

Think Partnership.

For more than three decades, Chatterjee Cleaning Arts Services Limited (CCASL) has grown from a single cleaning assignment into a trusted, pan-India provider of Integrated Facility Management Services.

We manage complex environments — corporate headquarters, tech parks, industrial complexes, retail and healthcare facilities — guided by one philosophy: **"The Art of Managing Maintenance."**

We are not a transactional vendor. We take complete ownership of facility operations and become a seamless extension of our clients' admin teams, so they can focus entirely on their core business.



Mr. Debtosh Chatterjee
Founder, MD & CEO

Founder member, Association of Indian Cleaning Industry. ICC Corporate Excellence Award 2011.

AT A GLANCE

From one site in 1992 to a pan-India IFM partner

33+ years of continuous service	**31** states & union territories	**130+** cities with active service
65+ marquee clients across India	**15+** BFSI institutions served	**1992** year founded, Kolkata

Our Vision

To be an authentic, value-added extension of our clients' admin teams — so they can offload facility and payroll burdens and focus on their business.

Our Mission

A better environment to step into and cleaner air to breathe — while creating dignified, sustainable livelihoods for the community.



Dear Partners, Clients, and Stakeholders,

For over three decades, we have dedicated ourselves to a single philosophy: **"The Art of Managing Maintenance."** What began as a specialised service provider has evolved into a comprehensive, pan-India Integrated Facility Management partner.

Our growth has been anchored by one directive: **"Think Partnership."** We have become a strategic, seamless extension of our clients' administrative and operational teams.

Let us build a cleaner, safer, and more sustainable tomorrow — together.

The Executive Leadership Team
Chatterjee Cleaning Arts Services Limited

Our Leadership

MD & CEO	**Mr. Debtosh Chatterjee**
Director – HR & Admin	**Mrs. Aparna Chatterjee**
Service Delivery – West & East, North East, Odisha, Bihar	**Mr. Ranjan Ghosh**
Service Delivery – North & South, Jharkhand, Chhattisgarh	**Mr. Purnendu Bandyopadhyay**
Customer Relations	**Mr. Sanjib Banerjee**
Special Cleaning	**Mr. Debasis Mondal**
Marketing	**Mr. Shubhojit Ganguli**
Compliance	**Mr. Debraj Das**
Agreement Renewals	**Mr. Ramesh Behera**
Commercial and Procurement	**Mr. Mithilesh Kumar**
Facilities Management	**Mr. Susovan Goldar**

One Partner. One Contract.

Every facility need under a single IFM contract — one point of contact, one invoice, one set of service levels and one consolidated report.







01 Soft Services

Housekeeping and daily hygiene, deep cleaning, façade & high-rise cleaning, carpet and upholstery care, marble polishing, pest control, front-office and pantry support.

02 Technical Services

HVAC, electrical, plumbing and water systems, fire safety, building automation, energy management, and emergency & disaster preparedness.

03 Supplies & Machines

Chemicals, tools and consumables delivered pan-India from our Kolkata warehouse. Vacuum cleaners, single-disc scrubbers, scrubber-driers and jet cleaners on monthly rental.

04 Staffing & Compliance

Payroll management, temporary staffing, statutory compliance and employee records — with an audit-ready monthly compliance pack.

05 · On-Demand Services via ServiceZet
One-time deep cleans, pest control, post-construction and project cleaning, as and when needed.

See page 6 →

ENGAGEMENT MODELS

Housekeeping Plus

Core housekeeping with add-on pest control and supplies — ideal for single offices.

Integrated FM

Soft and technical services for large campuses and headquarters under one SLA.

Branch Network

Standardised service for hundreds of branches across states, on one national contract.

DIGITAL FACILITY MANAGEMENT

Every task tracked. Every SLA visible.

Our sites run on **Focus CAFM** by Focus Softnet. Supervisors and technicians work from a mobile app, and clients see what was done, when, and within which service level — in real time.

1	2	3	4
Raise	**Assign**	**Resolve**	**Report**
Request on the helpdesk or app	Auto-assigned with an SLA clock	Completed and closed on mobile	Live dashboard and monthly MIS

Helpdesk & Ticketing · **Work Orders** · **Preventive Maintenance** · **Asset Management**

SLA Alerts · **Live Dashboards** · **Mobile Access** · **HRMS / CRM APIs**

Seamless Transition — survey to steady state

01 Site Survey
Every area, risk and requirement mapped

02 SLA Design
Scope, staffing and measurable service levels

03 Mobilisation
Staff, training, uniforms, materials, machines

04 Go-Live
Daily reviews for the first 30 days

05 Improve
Monthly MIS and quarterly reviews



Training & Monitoring

Stage 1 · Grooming, mopping, dusting, washrooms

Stage 2 · Hygiene, material storage, safety

Stage 3 · Machine operations

Plus daily attendance tracking, time-stamped site checklists, periodic audits and BFSI clean-desk modules.

Sustainability & Safety

- Eco-friendly, low-toxicity chemicals with controlled dosing
- Microfibre systems and scrubber-driers that save water
- Waste segregation at source and energy management
- PPE for every task; harness and rope-access protocols
- Emergency response and disaster preparedness drills
- Statutory wages, regular training and a clear path to supervisor roles

ServiceZet

A VERTICAL OF CCASL

Home & commercial cleaning, just a click away.

ServiceZet brings CCASL's three decades of cleaning expertise to one-time and periodic jobs for homes and businesses — booked online, delivered by trained professionals.

1,900+
services delivered

1,800+
happy customers

30 yrs
of cleaning expertise

For Businesses

- Office deep cleaning
- Height-area cleaning
- Project cleaning
- Pest control
- Sofa & chair cleaning
- Carpet cleaning
- Leather polish
- Commercial kitchens
- Floor scrubbing
- Washroom cleaning

For Homes

- Home deep cleaning
- Kitchen cleaning
- Bathroom cleaning
- Pest control
- Sofa & dining chairs
- Carpet cleaning
- Marble polishing
- Mosaic polishing
- Home inspection

Why customers choose ServiceZet

- Guaranteed quality
- BISC-certified staff
- Eco & pet-safe solutions
- Branded cleaning products
- Flexible timings
- Value-for-money pricing

ServiceZet for Employees

Corporate partners can offer ServiceZet home services to their employees as a workplace benefit — a simple way to support staff wellbeing.

BOOK A SERVICE

www.servicezet.com

+91 99033 55553 · +91 75960 53900 (WhatsApp)
info@servicezet.com

Trusted across sectors.

Banking, offices, education, retail, pharma, manufacturing, IT, travel and residential — served pan-India.

Banking, Finance & Insurance

Bank branches, regional and head offices, insurance and NBFC offices.

Branch networks · Corporate offices · Back offices

Corporate Offices

Corporate headquarters, business groups and automobile showrooms.

Head offices · Group offices · Auto showrooms

Education

Schools and business schools, ready before the first bell.

Classrooms · Washrooms & canteens · Campus grounds

Retail

Stores, showrooms, jewellery outlets and restaurants.

Fashion & sports · Jewellery & optical · Restaurants

Pharma & Healthcare

Manufacturing plants, laboratories, offices and eye-care facilities.

Plants & labs · Healthcare · Sales offices

Manufacturing & Production

Plants, shop floors, warehouses and utilities run around production schedules.

Engineering plants · Food processing · Warehouses

IT & ITES

Technology offices and delivery centres that run around the clock.

Development centres · Server rooms · 24×7 support

Travel & Aviation

Airline and travel offices and customer-facing service points.

Airline offices · Travel firms · Service points

Residential

Housing complexes and apartment towers, including common areas and amenities.

Towers & lobbies · Clubhouses & pools · Landscapes

Think Partnership. Client references are shared on request in proposals.

PAN-INDIA PRESENCE

Major Locations

31 states & union territories · 130+ cities with active service capability

State	Prominent Cities
Andhra Pradesh	Visakhapatnam, Kakinada, Kurnool, Vijayawada, Ongole
Assam	Guwahati, Silchar, Nagaon, Tezpur
Bihar	Patna, Darbhanga, Begusarai, Sasaram
Chhattisgarh	Raipur, Bilaspur, Korba, Ambikapur, Jagdalpur, Bhilai
Dadra and Nagar Haveli	Dadra and Nagar Haveli
Delhi	New Delhi
Goa	Mapusa, Panaji, Margao
Gujarat	Ahmedabad, Vadodara, Surat, Gandhinagar, Rajkot
Haryana	Gurugram, Faridabad, Ambala, Hisar, Rewari
Himachal Pradesh	Baddi, Shimla, Dharamshala, Mandi
Jammu & Kashmir	Srinagar, Jammu
Jharkhand	Ranchi, Jamshedpur, Dhanbad, Giridih, Gumla, Bokaro
Karnataka	Bengaluru, Mysuru, Udupi, Mangaluru, Hubli
Kerala	Thiruvananthapuram, Kochi, Calicut, Kollam, Thrissur
Madhya Pradesh	Bhopal, Indore, Jabalpur, Dewas, Pithampur, Ratlam, Ujjain

State	Prominent Cities
Maharashtra	Mumbai, Pune, Nashik, Solapur, Kolhapur, Aurangabad, Nagpur
Manipur	Imphal
Meghalaya	Shillong, Tura
Mizoram	Aizawl
Nagaland	Dimapur
Odisha	Bhubaneswar, Cuttack, Puri, Balasore, Jaleswar, Jajpur Road, Sambalpur, Rourkela
Puducherry	Puducherry
Punjab	Chandigarh, Jalandhar, Ludhiana, Mohali, Patiala, Bathinda
Rajasthan	Jaipur, Udaipur, Jodhpur, Kota, Bhilwara, Ajmer, Sikar, Bikaner, Alwar
Sikkim	Gangtok
Tamil Nadu	Chennai, Salem, Madurai, Coimbatore, Trichy, Tirupur
Telangana	Hyderabad, Warangal, Nizamabad, Karimnagar
Tripura	Agartala, Dharmanagar
Uttarakhand	Dehradun
Uttar Pradesh	Lucknow, Noida, Ghaziabad, Kanpur, Agra, Varanasi, Meerut, Prayagraj, Bareilly
West Bengal	Kolkata, Howrah, Durgapur, Siliguri, Asansol, Barrackpore, Barasat, Jalpaiguri, Kalyani, Kharagpur, Midnapore, Dankuni, Serampore

WHY US

Why CCASL

PAN India presence
31 states & UTs, 130+ cities

100% statutory compliant
Audit-ready monthly compliance pack

33+ years' legacy
Serving India's workplaces since 1992

BFSI-ready workforce
Verified, trained, clean-desk disciplined

Integrated FM, one contract
Soft, technical, supplies and staffing

Digital transparency
Live reporting powered by Focus CAFM

In-house materials delivery
Central warehouse and Mrinmoyee tools

On-demand via ServiceZet
One-time and periodic jobs, fast

Strong, experienced leadership
Regional heads for every zone

Sister Concerns

Mrinmoyee Supply
Cleaning tools, pan-India

Rishik Commodeal
Labour compliance, pan-India

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Let's Think Partnership.

CONTACT US

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